

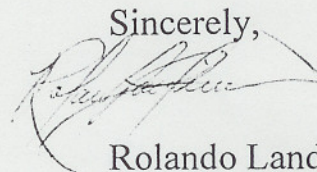
5/23/95

Dear Ms. Lisa Alvarado,

I'm writing you this letter, concerning 4 of the most outstanding & professional agents in your company. I would like to say, that in all the time, I have been dealing with people in all lines of work, I have never had the pleasure of dealing with such a courteous, prompt, & extremely professional group of people. To start of this amazing list is Emily Smith, Sarita Batongmalaque, Rosa Guterrez, & Toby Brenner. Whoever hired this group of people should be very proud of their judgement in character.

Whenever I had any problems with my Superiors making constant & last minute changes. They would handle the situations with very prompt action & great innotiative. All my Car, Flight, & Hotel arrangements were complete and to the letter. I don't believe that any other group could have done better under such pressures. Again I commend the excellent work your agents have done for our company, Best wishes & much success to Par Avion Travel in the future.

Sincerely,



Rolando Landrian
Marketing Executive